



Job Description

Job Title: Volunteer

Reporting to: Guest Experience Manager

Hours: Flexible

Contract: 6 months placement (May - October)

Application Deadline: Sunday 19th May

The purpose of this job description statement is to describe the general nature and level of work to be performed by the employee(s) assigned to this job title. It is not intended to be construed as an exhaustive list of all responsibilities, duties and skills required. The Beatles Story reserves the right to revise this job description as necessary but will do so in consultation with the job holder at the appropriate time.

THE PERKS

- A Beatles Story welcome pack and farewell gift
- Generous staff discounts in our Fab 4 Café and Fab 4 Store
- Complimentary tickets for friends and family to The Beatles Story
- Exclusive training opportunities and social events
- Complimentary tickets to other attractions as and when available.

ROLE PURPOSE

We are seeking passionate and dedicated individuals to join our volunteer team, playing a pivotal role in enhancing the visitor experience and preserving The Beatles' legacy. As a Volunteer for Visitor Engagement and Legacy Preservation, you will actively interact with visitors, educate them about The Beatles, and contribute to the success of the Guest Experience at The Beatles Story.

STANDARDS OF SERVICE

YOUR RESPONSIBILITIES:

Interacting with Visitors



- Engage visitors with enthusiasm and knowledge about The Beatles' history, music and impact.
- Provide a warm and welcoming environment, answering queries, and assisting with visitor needs.
- Creating *Magic Moments* for guests to create lasting memories.

Educating Customers

- Sharing intriguing stories and historical insights.
- Facilitate interactive displays, encouraging visitors to explore and learn more about the Beatles.

Protecting the Beatles legacy

- Promote respect for the Beatles legacy and contribute to maintaining a positive and respectful atmosphere.

Assisting with Workshops and Events

- Support workshops and events by assisting with logistics, guiding participants and ensuring a smooth flow of activities.
- Contribute to the success of promotional events, fostering a sense of community engagement.

DESIRED SKILLS:

Multilingual Abilities

Proficiency in languages other than English is highly desirable to accommodate the diverse linguistic backgrounds of our visitors. This would be a great opportunity for an applicant with limited English to practice their skills.

Variety of Age Ranges

We encourage volunteers from various age groups to create a dynamic and inclusive volunteer team, reflecting the diverse interests of our visitors.

Cultural Diversity

A commitment to embracing and celebrating cultural diversity is essential. Volunteers from various cultural backgrounds are encouraged to apply.



Inclusivity

We are keen to hear from applicants with a disability or neurodiversity, as we strive to create an inclusive and accessible environment for all.