



# **SEND Group Visit Information Pack.**

**A comprehensive  
guide to planning  
your visit to  
The Beatles Story.**

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# Introduction.

The award-winning **'The Beatles Story'** is the world's largest permanent exhibition devoted to telling the story of the lives and times of The Beatles.

Located in the Fab Four's hometown of Liverpool on the stunning waterfront at the Royal Albert Dock, The Beatles Story takes visitors on an immersive, atmospheric journey through the lives, times, culture and music of the world's greatest band.

Enjoy a self-guided magical history tour and see how four young lads from Liverpool were propelled from humble childhood beginnings to the dizzy heights of worldwide fame and fortune to become the greatest band of all time. Find out how the Fab Four met and walk-through recreations of key locations and moments from the band's career including Hamburg, The Cavern Club, Abbey Road Studios, America and much more. With a rolling programme of special exhibitions, you can visit time and time again and always discover something new.

Since opening in 1990, The Beatles Story has continued to develop our learning resources to create to create a fun and educational experience for all. Our commitment to life-long learning ensures every guest has a valuable experience, whatever their age or ability.

We want to welcome students from all schools and settings, including those with Special Educational Needs and Disabilities. We are committed to providing an accessible experience for all visitors and no one should miss out. To support these learners, we are keen to work in partnership with teaching staff to adapt as appropriate our workshop offer to provide an inclusive learning experience. Our programme can be tailored to the individual requirements of your group, please see our 'Offers' page for more details about this.



# Planning your visit to The Beatles Story, Liverpool.

## Planning your visit

Please note that all group visits should be booked in advance to guarantee our availability and ensure your safety and comfort.

We recommend that you make a complimentary familiarisation before bringing your group. Here we can arrange a face-to-face meeting with a member of our education team to consider any requirements and begin to discuss your tailored itinerary.

## Parking

Coaches should drop off and pick up in Gower Street. Coach parking is available in Kings Dock adjacent to The Albert Dock.

Parking is available at Kings Dock or in the pay-and-display car parking around the Albert Dock.

The main entrance for group visits is located in Britannia Vaults opposite the M&S Bank Arena and Conference Centre and is clearly identified by banners and signage. There are steps into the entrance foyer. A lift for disabled visitors is situated next to the main entrance. Due to strict fire restrictions the number of wheelchair users we can accommodate in the building at any one time is carefully controlled.

## Arrival

Our staff will advise you on the best route to the area you have booked. Please ensure you allow enough time to visit toilets etc. so that you can begin your session on time. Please be aware that if you arrive late, we may not be able to run your session because of other bookings.

Please call 5 minutes before arrival and a member of The Beatles Story staff will come and meet you outside.

## Toilets

There are toilets and wheelchair accessible toilets on site.

## Cloak Room and Lunchroom Facilities

This is located in our Chill Out Zone and provides facilities for storing coats etc and for eating packed lunches. This facility is allocated according to a timetable and must be booked in advance.

## Fab4 Store

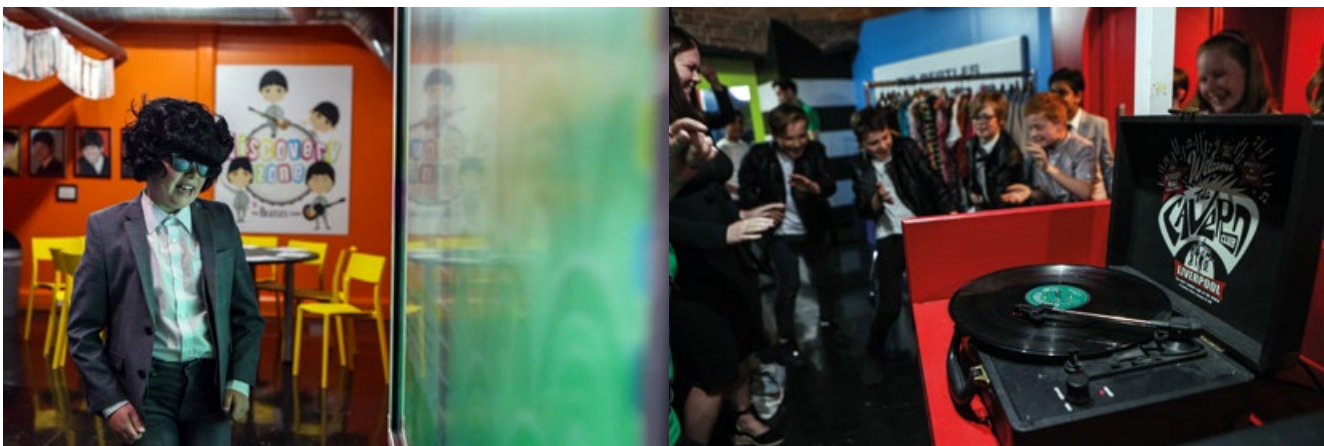
If visiting the shop, please organise your party into smaller groups with an accompanying adult.

## Light Levels

In some areas, light levels are reduced in order to create an ambient experience and to protect the objects on display.

## Photography

Photography is allowed but no flash or tripods please.



# Offers.

**Our education program for SEND groups is planned based on the needs of individual groups. We recommend teachers get in touch with our Education Officer at [education@beatlesstory.com](mailto:education@beatlesstory.com) where they can discuss what they want to get out of their visit and the specific needs of the group who are visiting. The visit can then be tailored appropriately.**

Usually, a visit will take 2-3 hours. This incorporates a self-tour of the main exhibition areas and a session in our Discovery Zone with our Education Team. Please see our Primary School Information Pack for more details about this offer. This can be found on our website: [www.beatlesstory.com/education](http://www.beatlesstory.com/education)

Groups may spend as long as they wish in the exhibition and may move freely between different parts of the experience at a pace which suits them

All workshops for mainstream students are inclusive and can be adjusted to meet the needs of students with SEND statements. The sessions in the Discovery Zone can be structured as you like, for example, the group can move around activities one at a time with a member of the education team carrying out activities with them. Or alternatively, we can arrange for a member of the education team to be on each activity area to support children as they move around freely. This can all be planned during pre-visit discussions and teacher visits.

Alternatively, for young adults who have left education, we also offer talks about job roles in The Beatles Story, and also can offer short presentations such as coffee demonstrations with our barista staff, subject to availability.





# Booking your visit.

To make a booking or to arrange a complimentary visit please go to our website at [beatlesstory.com/education](http://beatlesstory.com/education) or email our Education Officer at [education@beatlesstory.com](mailto:education@beatlesstory.com)

## Opening Hours

The Beatles Story is open every day from **Monday to Sunday** (excluding 25 and 26 December). We recommend that visitors check our website for current opening hours as these are subject to change.

### Admission School Prices

Children (5-15 years) £7.50

Students (16+) £11.20

Teachers/ Guardians free





# Accessibility.

## Wheelchairs

Upon entrance to the Exhibition, there is a set of stairs. We do have a lift, however, recommend you check the dimensions of any wheelchairs, especially electric ones to ensure it will fit. Our lift has to be within guidelines due to the grade 2 listed building we are situated in. Unfortunately, as a result some larger wheelchairs may not fit.

The lift door is 770mm wide and inside the lift is 860mm

We do have 2 wheelchairs on site which your group are more than welcome to use. Please inform our Education Officer when booking, should you require to use our wheelchairs to ensure availability.

Due to fire procedures, we can only have 3 wheelchair users on site at any one time, again inform our Education Officer upon booking who can ensure the entry and safety of your students for their visit.

Once the students are inside, the exhibition is all on one level. There is another flight of stairs to go up to the shop and exit. When the group are ready to exit the exhibition, should you have any students who require the lift, please inform a member of staff who will guide them back to where they began for use of the lift. If the students would like to visit the shop, just let our friendly team know who can arrange for a ramp to be put out for any wheelchair users.

## Lighting and Noise Levels

We do have some rooms with louder noise levels and mirrors. We recommend teachers consider these during their pre-visit and to access these rooms based on the student's needs. We can then create a plan of action for the day where our staff can support with avoiding or adapting these areas for any students with sensory disabilities.

Additionally, some areas have LED lights and others have lower lighting levels, these may need to be considered for any students with hypersensitivity disorders. This can all be discussed, and support can be provided by our Education team who can create a tailored route around the Exhibition.

## Chill Out Zone

We do have a Chill Out Zone, where any personal items can be stored.

We are also aware there may be times when students will need a break from the exhibition or activities, this room can be used for any students who need time away.

## Toilets

We do have disabled toilets on site.

However, unfortunately, we do not have any hoists or large changing facilities on site for older children/ young adults.



# Testimonials.

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The Royal Albert Dock Charitable Foundation strives to create opportunities for young people furthest away from the job market. Working very closely with many schools including SEND across the Mersey region we regularly call upon tenants and businesses at the Dock to open their doors, spare some time and give whatever it takes to enhance the knowledge and experience for these young people. On many occasions it has just taken one email or phone call to The Beatles Story, and they have sprung into action, planning and organising a fun, educational, interactive session for our groups.

We cannot thank The Beatles Story enough for the support and that extra mile that they go to, to ensure that young people especially SEND schools do not miss out on valuable learning/career experiences.

Thank you to all the Team at Beatles Story for the support you give to the Foundation.

*Betty Boner Royal Albert Dock Charitable Foundation, Project Coordinator.*

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**[beatlesstory.com](https://www.beatlesstory.com)**

All information stated in this brochure is correct at time of printing and subject to change without notice.